

Developing a regional tier 1 training package focused on healthcare that works for young people

Overview: In November 2024, the South Yorkshire and Bassetlaw Acute Federation worked with partners to develop and publish the 'Healthcare that works for young people - Statement of Intent'. This solidified the commitment of both physical and mental health organisations to offer compassionate healthcare that is developmentally appropriate, personalised, accessible and flexible to the changing needs of all young people.

The 5 priority actions are:

- Leadership and structures to embed delivery of developmentally appropriate healthcare
- Building capability and shifting our culture
- Seamless and coordinated transition
- Involving and empowering young people
- Data informed approach and measuring impact

The first priority has been to build capability and shift culture. Training in this area is limited and variable. Experts from across SYB, including young people, came together to develop a regional training package, the first of its kind.

Objectives: The training package aims to improve the awareness and knowledge of all staff who encounter young people in their role, so that they better understand their needs and can support them. It offers tips on how to improve services and make practical changes so that healthcare is easily accessible, personalised and flexible. It also suggests some simple tools and techniques which can be adopted.

Results: A novel, interactive digital package has been co-developed by experts, young people and a local eLearning developer. The package will be launched in November 2025 and will be accessible to all NHS staff within South Yorkshire and Bassetlaw via the new South Yorkshire Careers Platform. It will also be accessible across the UK via the NHS learning hub. Initial roll out will be targeted, guided by a learning needs outline. At least 50 people in each place will be trained in the first 6 months, with the ultimate aim of 500 people being trained across the system in the first year. Data will be captured using trust ESR systems to measure impact and uptake. In the future the package could also benefit those in other sectors.



Evidence: [Overview](#) | [Transition from children's to adults' services](#) | [Quality standards](#) | [NICE](#)

More information:

https://syics.co.uk/application/files/3717/3220/0660/Developmentally_appropriate_healthcare_statement_of_intent_v8.pdf